

Press release

RATP Dev Introduces Sign Language Services for the First Time

[Paris, September 27 2024] - Demonstrating its commitment to equality and inclusiveness, RATP Dev proudly announces the introduction of sign language services for the first time on the platforms and ticket offices of one of its networks. This initiative, which takes place in Egypt, aims to meet the needs of all community segments of passengers.

As part of RATP Dev Mobility Cairo's passenger information system for Capital Train* users, this inclusive service will enhance communication and better address a wider array of passenger needs. During a trial phase, visual instructional videos with sign language translation will be available at ticket offices and on platforms at Adly Mansour station. This ensures that passengers with hearing impairments can easily access vital information about train directions, ticket prices, and other services. These initiatives can be expanded and tailored to meet regional needs, ensuring our transport networks become even more inclusive.

Wadii Bouchiha, CEO of RATP Dev Mobility Cairo: "We are committed to ensuring our services are available to all, without any exceptions. By incorporating sign language, we are taking a crucial step towards fostering a more inclusive community. We look forward to providing our passengers with enriching and positive experiences."

RATP Dev reaffirms its dedication to continuously improving its services for passengers, contributing to the development of inclusive and supportive cities. Its subsidiary, RATP Dev Mobility Cairo, also trains its staff in sign language to interact with passengers and respond to their requests and has appointed sign language ambassadors to offer additional support.

** Capital Train is the commercial name for the Light Rail Transit (LRT) project and is considered the first of its kind in Egypt. It is the latest transportation means in the country, aiming primarily to connect Cairo with the New Administrative Capital and serve the surrounding new cities. The project starts from Adly Mansour station and reaches the New Administrative Capital.*

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About RATP Dev

RATP Dev is a subsidiary of the RATP Group, global leader in high-capacity urban rail and the world's third largest public transport operator. All over the world, our 23,000 people design, operate, maintain and modernise public transit networks of automated metros, commuter rail, tramway, bus and many other modes.

We have forged our expertise in the ultra-dense, constantly-modernised Paris network. Over 120 years, our experts have managed complex projects, improved the passenger experience, and participated in major sporting and cultural events.

Thanks to this unrivalled know-how, we serve more than 100 cities in 15 countries and 5 continents. We provide custom-made solutions that meet their specific challenges in terms of the environment, social inclusion, growth or attractiveness.



We build, deliver and commit for the best of public transport, every day, everywhere, for everybody – to make it the natural choice for cities and passengers.

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